



A Helpful Guide to your new countertop



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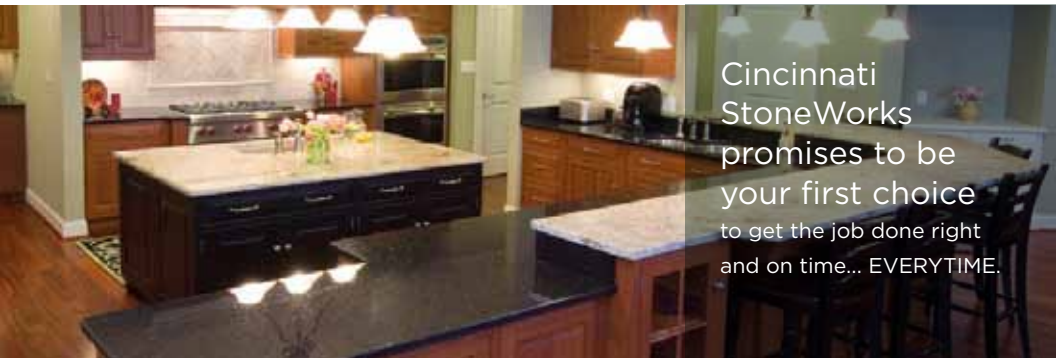
granite • marble • natural stone





Getting the Process Started no appointment needed

A rough sketch of your countertops will provide us with the information needed to work up an estimate for your job. We customize your job with various options that we offer to develop an accurate and complete estimate. We believe the final price is more important than an incomplete square footage price with numerous additional charges. When pricing is agreed upon and you have your checklist completed, we will schedule an appointment to measure.



Cincinnati
StoneWorks
promises to be
your first choice
to get the job done right
and on time... EVERYTIME.

Check list of items needed before a template appointment is scheduled.

- Sink & Faucet selections: If Cincinnati Stoneworks is not providing these items, they should be available at your home for templating and layout.
- New cooktop/range should be present at time of measure
- All cabinets should be installed in their final location
- Final material selection
- Final edge profile selected
- Signed final quote form
- 25% deposit

Once your checklist is complete, we can schedule an appointment for measuring your countertops. Please have your countertops cleared prior to our installer's arrival. Our installer will confirm all of your final selections and review all of the final details to make sure your counters are customized to meet your specific requirements. Any changes should be clearly noted at this time. If you would like to schedule an appointment to layout your slab, please have the installer note it at this time.

Standard Installation includes following

- Field measuring & installation of countertops
- Mounting the undermount bowl

Additional Services

- **Basic plumbing re-connections**
 - *Installation of faucet, garbage disposal, and hook up of plumbing excludes cost of any new valves if needed*
 - *Installation does not include modification of the main drain line*
- **Tear-out & removal of existing laminate counters**
 - *If countertops are another surface, we quote the cost of removal after inspection.*
- **Re-connection of cooktops**
- **Gas cooktops and downdraft quoted after inspection**

What to expect the day of installation



Kitchen installations will be scheduled early in the morning and will take several hours depending on the size and slope of your project. Vanity top installations are typically completed in the afternoon depending on schedules.

Countertops will need to be cleared prior to arrival. If you are removing tops, they should be removed from the kitchen prior to our arrival. Removal of existing counters will create a mess in the lower cabinets. We recommend removing all items from the lower cabinets. We will remove any drawers and return them upon completion.

Once installation is complete, the balance due should be given to our installer. We accept checks and 4 major credit cards. We will have our mobile card reader available or please call the office prior to our installer's departure.

Final payment must be made on the day of your installation, no exceptions.



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Visit us on Facebook, and see our reviews on Angie's List.

7776 Service Center Drive
West Chester, Ohio 45069

phone 513.777.7090

web www.cincinnati-stoneworks.com